

FLYING EAGLES LIMOUSINE SERVICE, LLC
BOOKING AGREEMENT

In order to maintain the highest standard of safety and enjoyment, Flying Eagles Limousine Service, LLC requires **all passengers and the Customer** to agree to the following rules:

- Chauffeur has the absolute right to terminate the trip at any time for the failure of any passenger to comply with these policies or his/her directions.
- Reference Booking Confirmation Number _____ . Initial _____
(Booking confirmation will be attached at a later date.)
- Flying Eagles Limousine Service will not be held responsible for any personal property of customer, or for late arrival or disruption during the trip caused by, but not limited to, acts of nature, traffic delays, mechanical or electrical breakdown, incorrect pick-up or drop-off information, or any situation beyond our control. We reserve the right to substitute any vehicle in size or color in the event of any unforeseen circumstance. Any financial responsibility or liability of Flying Eagles Limousine Service, LLC is strictly limited to a prorated amount, never to be in excess of the booking amount.
- Smoking, illegal use of alcohol, profanity, and/or narcotics or controlled substances is strictly prohibited and will result in additional charges and the immediate termination of the trip without any refund. No passenger under the age of 21 may possess or consume alcohol inside the limousine at any time. The trip may be terminated at the original pickup location or at any police agency location at the Chauffeur's discretion if this policy is violated. In the event of termination, all persons in the limousine will be dropped off at a single location and no refund will be issued. Flying Eagles Limousine Service, LLC complies with all federal and state alcohol and substance abuse laws and views a violation of this policy as very serious. The customer agrees to hold Flying Eagles Limousine Service, LLC, its agent, chauffeurs and employees harmless of any liability of such wrongful use by customer or customer's guests, including the cost to defend against same.
- Standing in the limousine while the vehicle is in motion is not allowed. To do so is dangerous to the individual and other in the event the Chauffeur makes a sudden stop. Violators will do so at their own risk and liability. The Chauffeur will allow you to stand up in the limousine while it is stopped.
- Volume of the stereo must be kept at a level which does not impair the Chauffeur's ability to hear sirens and shall not exceed the city ordinance regarding loud music from automobiles or be so loud that it would offend or annoy businesses or residences in the immediate area.
- Chauffeurs are prohibited from entering the drive-thru of any fast food location so please do not ask your Chauffeur to do so.
- No person shall attempt to enter or exit the limousine while it is in motion. The Chauffeur will open and close all doors for you at all times when entering and exiting the vehicle. Enjoy the royalty treatment!
- The Customer shall be financially responsible for all damage to the exterior and/or interior of the limousine and its contents, such as glasses, stereos, TV's, DVD and CD player, carpeting, upholstery and headliner.

Damage Fee Schedule

REGURGITATION	\$200.00 each
GUM, MAJOR SPILLS, EXCESSIVE CLEANUP	\$100.00 each
BROKEN OR MISSING GLASSWARE	\$ 20.00 each
NON-EMERGENCY OPENING OF THE ESCAPE WINDOWS	\$600.00 each

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YOU WILL BE CHARGED THE ACTUAL COST TO CORRECT OR REPAIR ANY OTHER DAMAGE AND YOU WILL BE PROVIDED WITH RECEIPTS. Customer Initial _____

NOTICE: THE LIMOUSINE MOTOR COACH IS EQUIPED WITH EMERGENCY EXIT WINDOWS THAT WHEN OPENED, THE WINDOW PANE DROPS TO THE GROUND. OPENING THESE WINDOWS WHEN NO EMERGENCY EXISTS WILL RESULT IN TERMINATION OF THE TRIP AND A \$600.00 CHARGE PER WINDOW.

All passengers must be dropped off by the scheduled ending time. Any time over 15 minutes of the scheduled ending time shall be charged at the standard hourly rate. Payment shall be collected by cash, check, or credit card prior to the beginning of the trip.

- The adult purchasing the Limousine Service, the Customer, must approve in person or by phone any changes in itinerary after departure. Chauffeur will contact the Customer if a passenger requests a change. The chauffeur has the right to terminate the trip, without any refund, if he/she feels that the customer(s) is not abiding by these rules, or are putting the vehicle or chauffeur at risk. Disorderly conduct, rough housing, wrestling or fighting will result in the immediate termination of the trip with no refund or credit. Early termination or shortening of the trip hours will not adjust the cost. Overtime will only be permitted on limousine availability and is not guaranteed. Overtime is charged by the hour and is non-negotiable.
- Chauffeur will provide his/her cell phone number to the Customer and responsible passengers. The Customer needs to be available in person or by phone for the length of the trip. In the event of a violation or breach of contract, the Customer may need to provide transportation for the passengers.
- This form must be signed by the Customer and returned to Flying Eagles Limousine Service, 1902 Debarry Avenue, Orange Park, Florida 32073, or email to: ken@flyingeagleslimo.com, along with confirmation of a one hour deposit. The deposit is non-refundable.
- Cancellation Policy: Customer may cancel the trip 24 hours prior to the scheduled pick-up time and will forfeit the security deposit. Any trip cancelled after 24 hours prior to the scheduled pick-up time will be charged the full trip charge. Customer agrees to pay a late fee of 1.5% per month for any unpaid balance or attributable damages and shall reimburse the company for all costs involving collection and attorney fees incurred for any and all amounts owed on the trip.

It is our hope you will have a memorable experience with us. We want you to be safe and have fun.

We agree that we have read all terms and conditions of this agreement and agree to adhere to each policy. We understand the responsibilities and liabilities contained in this agreement and agree to promptly pay all charges incurred as a result of any violations of the above rules.

Customer Printed Name

Customer Signature

Date

Home Phone _____

Cell Phone _____

Other _____